

Avaya IP Office Standard Mode Dial 1 to Make an Outside Call Telquest Tech Support

This will work for Analog and Digital phones.

The screenshot shows the Avaya IP Office Manager interface. The left sidebar contains a tree view of the system components, including IP Offices, Users, and Extensions. The main window displays the configuration for a specific user or extension, with tabs for various settings like Menu Programming, Mobility, Group Membership, and Short Codes. The 'Short Codes' tab is selected, showing a table with columns for Code, Telephone Number, Feature, and Line Group ID. The 'Code' field is set to '1N', 'Telephone Number' is '1N', 'Feature' is 'Dial', and 'Line Group ID' is '0'. A yellow callout box points to the 'Line Group ID' field, stating 'Replace with the Line Group that the call should go out on...'. Another yellow callout box points to the 'Short Codes' tab, stating '3. Click here...'. A third yellow callout box points to the 'User' list in the sidebar, stating '2. Click here...'. A fourth yellow callout box points to the 'User' list, stating '1. Click here...'. A fifth yellow callout box points to the 'Code' field, stating '4. Set like this...'. The 'Code' field is highlighted with a red box.

1. Click here...

2. Click here...

3. Click here...

4. Set like this...

Replace with the Line Group that the call should go out on...

When the User dials 1 800 5551212 the IP Office will send out 18005551212

There is no need to dial a 9 first.

This is helpful for Fax Machines and Credit Card Terminals.